

# Panorama Case Study

## Altera

### Background:

The world's pioneer of system-on-a-programmable-chip (SOPC) solutions. Altera has annual revenues over a \$1billion; maintains 14,000 customers worldwide and employs approximately 2,465 people in 14 countries around the world.

### Challenge:

- ▶ No proactive management of the business
- ▶ Limited ability to analyze
- ▶ Business users had limited access to information
- ▶ Different users needed to work with the same data set at different levels
- ▶ Silo views of critical information
- ▶ Systems were not integrated

### Solution:

- ▶ Altera is implementing Panorama NovaView Analytics, Dashboards and Reporting on top of SQL Server 2005 and SharePoint
- ▶ With Panorama, all users have access to the information they need to monitor the business and make decisions
- ▶ One integrated solution that provides all data and analytics needs, as well as reporting capabilities

### Results:

- ▶ Integrated data now accessible across the enterprise
- ▶ Enables frontline managers to perform analyses from multiple perspectives
- ▶ Departments provided with current and historical support activity
- ▶ Reporting time takes minutes instead of 40 hours of labor per user, per report
- ▶ Historical data now available for multiyear trending and analysis